



Trowbridge Area Board July, 2016.

I would like to start this report by introducing our revised control strategy for the forthcoming year. The Police and Crime Plan, published by the commissioner, sets the strategic direction for Wiltshire Police and the control strategy focuses on operational policing. The control strategy is the final document that emerges after an intense period of intelligence gathering where we assess what the greatest risks are to people living in Wiltshire and Swindon, whilst considering national threats as well.

The control strategy also reflects the changes in patterns of crime and behaviour. Both the Police and Crime Plan and the control strategy are dynamic and flexible, allowing for priorities to be adapted according to any changing needs in the local community. The common thread running through both the Police and Crime Plan and the control strategy for 2016 – 2017 is vulnerability and exploitation.

Specifically, the Force will focus on four areas:

- Domestic abuse / Cyber Crime / High risk offenders / High risk victims



HORIZON – www.wiltshire.police.uk/horizon - 101

I would like to follow up on a piece I wrote in our last report about Horizon. We were asked for some feedback from within the community about how Horizon has developed and continue to develop.

It was identified at an early stage that it would be of great benefit to align the new services alongside the existing witness care function. This would provide a seamless and consistent end to end service enabling us to allocate a single point of contact to every victim and witness. We have supported over 3000 vulnerable victims and have coordinated and managed more than 10000 victims and witnesses for court and our service continues to expand. Since January this year, we have added victims of dwelling burglary, action fraud and standard domestic violence to the list of offences in which we automatically offer early support and provide signposting for, a positive addition which has enabled many more victims to receive support. Moving forward, we are looking to develop our work with the force hate crime advisors to ensure a relevant and local service for them.

The following are ways in which Horizon support victims and witnesses;

- To identify vulnerability and early support needs, putting in place referrals and signposting appropriately.
- To be the listening ear on the telephone, where vulnerable victims can ‘touch base’.
- To contact and liaise with relevant Police officers/ agencies on behalf of the victim
- To ensure they are updated on the details of their court case, at every stage via letter and telephone
- To ensure that special measures are put in place for vulnerable victims attending court
- To establish and put in place transport, accommodation and childcare needs for those attending court
- To send a letter to all victims of personal crime who have not been identified as vulnerable, offering signposting where required
- To process and update victims with regard to Right to review applications

Feedback from a recent survey conducted with Victims that Horizon has assisted with:

‘No improvement needed, everyone was first class and understanding’

‘I was pleasantly surprised at the service offered’

‘Service was better than expected and better than other areas that she has lived in’

‘Absolutely fantastic. I couldn’t praise them enough for being so understanding of my needs. Just an amazing service.’

‘I was really happy with the help that my son received. It gave him a bit of confidence and also scared him into not retaliating.’

COMMUNITY MESSAGING (Right and relevant information supplied to you and the right time.)

Working with our local communities, we have been developing ways to reach out to all our communities and keep everyone up to date with the latest information that matters to you in your area.

The challenges that face us in 2016 of getting the right messages to the right people at the right time as well as balancing our demands with the threats/harm/risks that may be presented within our local community remains a continuing area for development. Through feedback and working with our local communities, we have developed the use of <https://www.wiltsmessaging.co.uk/> and are now sending out daily updates around crimes that matter to you in your area. This is enabling us to reach as much of our community as possible, as quickly as possible and impart any new crime prevention advice or information about incidents that may affect you in your community that we feel you need to know about. We have received some very positive feedback around this and below is a response from a Tisbury community member about how well received they have found the new way of working.

'Congratulations on the 'Daily Crime Update'; this is exactly the kind of solution we were looking for'

Please can I encourage you to speak to all members of your community and encourage them to sign up to Wiltshire messaging. It is free and a very good way of keeping all our communities connected.

USEFUL INFORMATION

In some other news, Sgt Louis McCoy has recently conducted a press release in relation to lost/found/stolen property. We often have a large amount of property handed to us that we are unable to unite with its rightful owner and this can hinder crime investigations as well as be frustrating in our attempts to unite the property with its rightful owner. I would encourage you all to read it and speak to your communities to help us safeguard their property and reunite it where possible.

[http://www.wiltshiretimes.co.uk/news/14507563.](http://www.wiltshiretimes.co.uk/news/14507563) 39 Register items online 39 police say in hope of re uniting property with owners/

UPDATE OF COMMUNITY POLICING PILOT

Police and Crime Commissioner, Angus Macpherson met with Chief Constable Mike Veale, and has agreed that Wiltshire Police is to implement a new model of policing across the whole Force which aims to improve the service the public receives. The Community Policing Team model has been successfully trialled in Trowbridge, Warminster, Bradford on Avon, Westbury, Tisbury and Mere, and will now be rolled out across the county.

Throughout the pilot, Wiltshire Police has been gathering feedback from members of the public, specifically victims of crime. We have been asking them about the service they have received, and have found that the new model has given them a more positive experience.

LOCAL CRIMES

We still continue to see higher than expected levels of cycle thefts across the sector. Most of the taken bikes (although not all) were left insecure. Please remember to secure your bicycle even if you leave it for a short time.

We have also very recently seen a slight increase in Dwelling Burglaries. These remain one of the most impactful offences. Please don't be afraid to report suspicious activity via 101 (or 999 if appropriate).

Trowbridge town centre has seen an increase in reports of drink related anti-social behavior. Rest assured we are working aggressively on the issue, with our partner agencies, and we hope that this will have a positive effect soon.

Update: Since the multiagency meeting on 14th June, where we discussed the issues surrounding the town centre drinkers, we have had 4 section 35 dispersal notices authorised. This has led to numerous notices being issued to persons, ordering them to leave the town centre, and 7 arrests for alcohol related offences.

For a detailed breakdown of the crime in your area visit...

<https://www.police.uk/wiltshire/>

James Brain

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Trowbridge & Warminster